Attachment B

Refugee Target Populations, Allowable Services and Expected Outcomes

Funding	Target Populations	Allowable Services	Expected Outcomes
Social Services – Case Management	Primarily for refugees in the U.S. less than 5 years. Referral, interpreter, citizenship and naturalization services may be provided to refugees in the US more than five years. Priority for: Newly arriving refugees (<12 months) Refugees (<12 months) Refugees receiving cash assistance (RCA, TANF/W-2) Unemployed refugees Employed refugees to retain employment and/or attain independence.	 (a) Translation and interpreter services; (b) Case management services; (c) Immigration services (including adjustment of status, citizenship and assistance in obtaining Employment Authorization Documents (EADs); (d) Outreach and orientation services, activities designed to familiarize refugees with available services, to explain the purpose of these services; (e) Social adjustment and civic participation services; (f) Emergency services; (g) Health-related services; (h) Home management services; (i) Access to transportation; and (j) any other supportive service barring refugee and his/her family from self-sufficiency 	 Number of family self-sufficiency plans developed with comprehensive plans Number of refugees who successfully complete the goals and activities identified in their Self-Sufficiency Plan. Number of persons completing at least one level of ESL Number of individuals receiving bilingual case management services Number enrolled in citizenship activities Number completing adjustment of status Number of refugees that have obtained citizenship. Number obtaining a driving permit or license Number completing financial literacy or home management program. Number enrolled in Orientation Program

Social Services for E & T

Primarily for refugees in the U.S. less than 5 years.

Referral, interpreter, citizenship and naturalization services may be provided to refugees in the US more than five years. Priority for:

- Newly arriving refugees (<12 months)
- Refugees receiving cash assistance (RCA, TANF/W-2)
- Unemployed refugees
- Employed refugees to retain employment and/or attain independence.

- (a) Employment services, including development of a Family Self-sufficiency Plan, world-of-work and job orientation, job clubs, job workshops, job development, referral to job opportunities, job search, and job placement and follow-up;
- (b) Employability assessment services, including aptitude and skills testing;
- (c) English language instruction, including Vocational English as a Second Language (VESL), English as Second Language (ESL) must be concurrent with other services;
- (d) driver education;
- (e) Job Development. Assist in the preparation of resumes and develop interviewing skills, and identify potential job opportunities.
- (f) Market client skills by working directly with employers.
- (g) Perform follow up with both the client and the employer after job placement. Market VESL opportunities to both the client and the employer.
- (h) Bilingual skill training for clients that provide technical skills that directly lead to entering the workforce (for example, Certified Nursing Assistant, Commercial Driver's License, forklift operator, etc. Skill training may not last for more than one year.
- (i) Vocational English as a Second Language (VESL) at the job site.
- (j) Partnerships with Job Centers that will leverage the Workforce Investment Act program to augment a technical skills training program.
- (k) OJT/On-the-Job Training (with a subsidy/payment provided by the refugee agency to an employer)
- (I) Re-credentialing Services. Re-credentialing services can include translation of prior documents, review of credentials by a qualified institution of higher education or professional association, work experience in the professional field, and job development services.
- (m) Job development, job placement, job upgrade and follow-up services

- Number of refugee employed
- Number employed with benefits and retained 90 days
- Number of families terminated from public assistance (Grant Terminations)
- Number of persons advancing a level in ESL, VESL
- Number of enrollees completing shortterm skills training (On the Job Training or Customized Skills Training).
- Number of enrollees that achieve career advancement through recredentialling services
- Number of enrollees that obtained Driver's License

Targeted Assistance Discretionary Grant for Road to Work

Primarily for noncitizen refugees, especially refugee women and older youth, with special services needs, which cannot be met with the formula social services funds. Services are not restricted to refugees arriving within the last five years.

Priority for those receiving cash assistance or unemployed May also serve employed refugees to retain employment and/or attain economic independence and refugees receiving FoodShare or income below 150% of poverty.

- (a) Employment services, including development of a Family Self-sufficiency Plan, world-of-work and job orientation, job clubs, job workshops, job development, referral to job opportunities, job search, and job placement and follow-up;
- (b) Employability assessment services, including aptitude and skills testing;
- (c) English language instruction, including Vocational English as a Second Language (VESL), English as Second Language (ESL) must be concurrent with other services:
- (d) Skills re-certification;
- (e) Job Development. Assist in the preparation of resumes and develop interviewing skills, and identify potential job opportunities.
- (f) Market client skills by working directly with employers.
- (g) Perform follow up with both the client and the employer after job placement. Market VESL opportunities to both the client and the employer.
- (h) Bilingual skill training for clients that provide technical skills that directly lead to entering the workforce (for example, Certified Nursing Assistant, Commercial Driver's License, forklift operator, etc. Skill training may not last for more than one year.
- (i) Vocational English as a Second Language (VESL) at the job site.
- (j) Partnerships with Job Centers that will leverage the Workforce Investment Act program to augment a technical skills training program. OJT/On-the-Job Training (with a subsidy/payment provided by the refugee agency to an employer)
- (k) Re-credentialing Services. Re-credentialing services can include translation of prior documents, review of credentials by a qualified institution of higher education or professional association, work experience in the professional field, and job development services.
- (I) Job development, job placement, job upgrade and follow-up services

- Number of refugees employed
- Number employed with benefits and retained 90 days
- Number of families terminated from public assistance (Grant Terminations)
- Number of persons advancing a level in ESL, VESL
- Number of enrollees completing shortterm skills training (OJT or Customized Skills Training).
- Number of enrollees that achieve career advancement through recredentialling services
- Number of refugees enrolled in World of Work Oientation.